

NRI Fulfillment Policy

Order Processing Time

- **The Enlightener:** Orders are processed within 7-14 days.

Shipping Methods and Delivery Time

- **Local Shipping (within the US):** 3-5 business days via USPS Priority Mail.
- **Expedited Shipping (within the US):** 1-3 business days via USPS Express Mail (additional charges apply).
- **International Shipping:** 6-14 business days via USPS Priority Mail. Please note that delivery times may vary depending on the destination country.

Shipping Costs

- **The Enlightener:** Shipping costs are included in the price of the product.
- **Expedited Shipping:** Additional charges will apply based on the shipping destination and speed.

Order Tracking

- A contact person from Natalia Rose Institute (NRI) will send a tracking number with a link to track the parcel once it has been shipped.

Packaging

- **The Enlightener:** Shipped in a medium-sized USPS Priority Mailbox to ensure safe delivery.

Refunds and Exchanges

- **The Enlightener:** Due to the nature of the product, we do not offer refunds or exchanges. However, you may cancel your order before the product is shipped.
- **Damaged or Defective Products:** If your product arrives damaged or defective, please contact us within 7 days of receiving the product. We will arrange for a replacement. Please return the goods in their original packaging.

International Shipping

- Please note that there may be additional duties or taxes on the product if shipped internationally. These charges are the responsibility of the customer.

Customer Support

- For any questions or support, please contact us at admin@detoxtheworld.com.

Thank you for choosing Natalia Rose Institute! We are committed to providing you with the best service and support.